

EDUCATION

FULL SAIL UNIVERSITY
Bachelor of Fine Arts – Creative Writing
Completed: March 2022
GPA: 3.84

RELEVANT SKILLS & STRENGTHS

- Interpersonal Communication Skills
- Research & Analysis
- Extensive Worldbuilding (Lore)
- Problem-solving & critical thinking
- Collaborative Storytelling
- Creative Writing
- Strong Physical & Digital Artistic Ability
- Fast learner, team player, & goal-oriented
- Proficient with use of writing applications such as Final Draft, and MS Office
- Proofreading
- Twine 2
- Customer Service
- Clip Studio Paint

PERSONAL ACHIEVEMENTS AND WRITING EXPERIENCE

- Three published fiction short stories
- Numerous other fiction short story works
- Daily use of Clip Studio Paint to create digital art
- Writing Portfolio: <https://wdilbert.wixsite.com/portfoliosite>

EXPERIENCE

CASHIER	SODEXO, USAA TAMPA	02/2016 – 07/2020
<ul style="list-style-type: none">- Provided quality & genuine customer service to over 200 daily customers fostering a positive experience.- Performed cashier duties as part of a team and assisted other departments when needed.- Collaborated across departments to ensure inventory was properly priced and stocked.- Responsible for safeguarding cash drawer with over \$500 without loss.- Learned the importance of teamwork and collaboration.- Conducted daily cash and credit transactions.		
VOLUNTEER	MUSEUM OF SCIENCE AND INDUSTRY	06/2012 – 03/2013
<ul style="list-style-type: none">- Utilized effective & passionate storytelling to draw attention to shows and exhibits.- Worked in cooperation with other staff to provide a positive experience for guests.- Engaged in frequent & meaningful interactions with museum guests of all ages.- Provided customer service to the museums over 500 daily guests.		